

Chorley Public Service Reform Partnership

Meeting Notes – Tuesday 19.5.2020 – 2pm

Updates related to Covid 19 response activity and approach:

CAB – business as usual, currently just limited around face to face but looking at how to restart this safely. Implementation of referent and supporting a 'one front door approach'. Key risk is around debt activity which had reduced and therefore anticipating a future spike.

Employment/employability is a key theme – furlough, rights, terms and conditions, health and safety issues

DWP – paying customers and processing new claims with a 48-hour turnaround on advances.

Regular contact with vulnerable individuals. Opportunities and local vacancies including temporary work linked to food retail.

CCG – supporting acute providers and primary care colleagues in crisis mode. Gone through the peak and trying to commence business as usual and routine services. Ability to move at pace – particularly digital and ICT. Population Health Management approach opportunities.

Primary Care – fundamental transformation of services and successfully met the Covid challenge so far. Important digital opportunities to connect people to care. Advantage for the most disadvantaged will be the baseline to support others as we go forward. Need to understand: What does our population look like, who is within those segments and how do we manage them going forward? Risk of limited resource – opportunities to work more collaboratively. Reduction in social anxiety.

LSCFT – anticipated early spike in demand but only just emerging. Recover, retain and restore principles to guide future strategy. Digital first and self-care are key things to retain. Already taking opportunities to move MDT's with district nurses to being online as a first step – now in progress.

ICP board looking at opportunities/systems and pulling information together around learning.

Lancs Fire and Rescue – update attached

Gary suggested a piece of work across partners to inform our system change, using the population health management approach. Dr Khandavalli highlighted the need to segment population – analytics across the sectors and Andrea Trafford reinforced a population health management approach. Proposal for a short task and finish group with key reps and terms of reference.

Angela Barrago gave an update on the Chorley Community Response Hub – very successful. Gained an early understanding of gaps. Key themes around food and digital. There is capacity within the community if we enable it. Need to link the data together and feed into the review piece.